

Volusia County Division of Corrections

Inmate Information/ Inmate Accounts / Mail Procedures and Regulations

All inmates and visitors entering the institution are subject to search per Florida Model Jail Standards.

Commissary and Inmate Banking

When booked into Volusia County Corrections, any money on the inmate will be collected and deposited into a personal inmate banking account. These funds may be used to pay booking and subsistence fees, purchase commissary items, copies, medical visits, prescriptions, and incurred debt from previous unpaid incarceration stays. **Volusia County assesses a one-time per booking fee of \$30.00 and a per day subsistence fee of \$5.00. These fees will be deducted from inmate accounts.** Inmates who are eligible and choose to work while incarcerated will have the \$5.00 per day subsistence fee waived. Inmates may request a refund of subsistence fees if they are acquitted. – Please see the FAQ section for more information regarding reimbursement requests.

Commissary items can be purchased for inmates through Access Securepak at www.flcountypackages.com or by calling 1-800-546-6283.


Depositing of Funds to an Inmate's Account

In Person: Money Orders/certified cashier's check/certified government checks can be dropped (no envelope) into a designated lock box in the lobby of the Branch Jail, Correctional Facility, or Visitation Center

By Mail: Volusia County Corrections, 1354 Indian Lake Road, Daytona Beach, FL 32124. Envelopes must contain **ONLY** the money order/certified cashier's check/certified government check. A return address must be included on the envelope. The money order/certified cashier's check/certified government check must contain the inmate's booking number and the name used at booking – even if it is an alias.

Inmate booking numbers can be found at: <http://www.volusiamug.vcgov.org> or by calling 386-254-1540.

Methods for depositing money directly into an inmate account using AccessCorrections:

- **Lobby kiosk**
 - Located at the Volusia County Branch Jail or Correctional Facility
 - The AccessCorrections kiosk accepts cash, Visa® and Mastercard® credit, and debit cards.
- **Mobile App**
 - The free app is available for both Android and IOS (Apple) phones.
 - Search for Access Corrections.
 - Find the icon 
 - Install the app.
- **Website**
 - www.accesscorrections.com
 - Visa® and Mastercard® credit and debit cards.

- **Phone**
 - by calling (866) 345-1884.
 - Visa® and Mastercard® credit and debit cards.

- **Walk-in retail locations**
 - Over 4,200 locations in Florida include Dollar General, Family Dollar, Walgreen's, CVS, Walmart, and others.
 - Go to www.accesscorrections.com to sign up and create an account.
 - Click on Send Money, click Florida from the Select a State drop down, then Volusia County Jail for the Agency.
 - Click on the Cash Pay Today link to register.
 - Once you are registered, a bar code will be sent to you by email. Each barcode is associated to one recipient. You can take an image of the barcode and save it on your phone or add it to the wallet on your phone. Please note: In lane processing is not available at Walmart and you must go to their service center.

- **Money Orders**
 - Mail your money order and the order deposit coupon, which can be found at www.accesscorrections.com
 - Click on Send Money, click Florida from the Select a State drop down, then Volusia County Jail for the Agency.
 - Click on the fillable money order form link and complete all information.
 - Once you have both the money order and the form completed, mail to:
 - Secure Deposits — Volusia County Correctional Facility, FL PO Box 12486
St. Louis, MO 63132

The 3rd party vendor – Access Corrections, charges service fees for all deposits performed by credit and debit cards.

Purchasing an Inmate Care Package

- **Website**
 - www.flcountypackages.com
 - Select Program – Volusia County, FL
 - Create an Account
 - Visa® and Mastercard® credit and debit cards accepted.

- **Phone**
 - by calling (800) 546-6283.
 - Visa® and Mastercard® credit and debit cards accepted.

Inmate Mail Regulations

All inmate mail must be sent to:

**SCH-VCDC
PO Box 30
Pinellas Park, Florida 33781**

Except for privileged mail from attorneys or public officials, ALL incoming mail and photos will be inspected. Regular mail is processed at an offsite facility where it is electronically scanned and forwarded to Volusia County Corrections for inspection. Upon clearance, the mail is delivered to the inmate through an application on a handheld tablet. Privileged mail must come directly from an attorney, court, or government entity.

General Information

- 1.) Mail shall be addressed to a specific inmate under the name used during booking with the matching booking number.
- 2.) Mail must include the return address of the sender or it will be returned.
- 3.) Mail must arrive through regular recognized delivery channels (U.S. Post office, FedEx, UPS). Hand delivered mail shall be refused.
- 4.) Mail received for inmates who are no longer in the custody of the Volusia County Division of Corrections will be returned to sender unopened.
- 5.) Mail is delivered to inmates electronically via tablet Monday through Friday (excluding weekends and holidays.)

Photos may be included with the letter. Photos shall not contain nude, provocative, or sexually explicit images. Vulgar or obscene mail will be returned to sender. Mail with biohazards (perfume, lipstick, paint, etc.) will be returned or destroyed.

Authorized Mail Summarized

Letters

Must be handwritten or typed.

Photos

Senders (not the inmate) will be charged \$1.00 per photo. Any photo rejected during inspection due to content or image will be rejected and the sender will not be charged the processing fee.

Money orders

Must be made payable to the inmate with booking number included. No notes or photos included. **DO NOT SEND** cash, personal or payroll checks, or food. Only money orders, cashier's checks or certified government checks are accepted.

Regular Mail Mailing Address:

SCH-VCDC FL
INMATE NAME – BOOKING
NUMBER PO Box 30
Pinellas Park, FL 33781

Legal Mail, Cashiers' Checks, Money Orders, certified government check Mailing Address:

Volusia County Corrections
INMATE NAME – BOOKING NUMBER
1354 Indian Lake Road
Daytona Beach, FL 32124

Books, magazines, and other publications – Religious Materials ONLY are allowed.

Items are accepted only when mailed directly from the bookstore, publisher, book club, or other reputable distributor (e.g., Amazon) on a prepaid basis. Inmates are limited to three (3) paperback books, magazines, or publications in the housing unit.

Packages – NOT ACCEPTED

Packages mailed or delivered by family members, friends, or others will not be accepted.