



State Emergency
Response Team



FEMA

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News Release

VISIT A DISASTER RECOVERY CENTER THIS WEEKEND

TALLAHASSEE, Fla. – Recovery officials are urging Volusia County residents with disaster-related damage to visit one of the two Disaster Recovery Centers (DRCs) currently operating in Volusia County this weekend.

To date more than 3,000 homeowners, renters and business owners have visited the centers to talk face-to-face with a wide range of on-site specialists about recovery needs.

Program information and answers to specific questions are available from the Federal Emergency Management Agency (FEMA), State of Florida, and other federal agency specialists. Customer service representatives from the U.S. Small Business Administration (SBA) are also available to answer questions about the low-interest disaster loan program and to provide help with individual applications. Several volunteer groups also staff each recovery center.

FEMA Mitigation experts who can explain flood insurance programs and offer tips on how to make a home or business safer and more disaster-resistant are also available.

The recovery centers are open from 7 a.m. to 7 p.m., seven days a week until further notice at these locations:

Holly Hill Community Recreational Center 1046 Daytona Ave. Holly Hill, FL 32117	Dickerson Center 308 South Dr. Martin Luther King Blvd. Daytona Beach, FL 32114
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County residents with disaster-related damages due to the recent record rainfall and subsequent local flooding are encouraged to first register with FEMA before visiting a DRC.

The registration process usually takes about 20 minutes. By registering before visiting the DRC, essential information is already in the system and an application tracking number has been assigned. The applicant can then have a one-on-one meeting with an available recovery specialist to talk about program information or specific concerns.

Registrations can be completed online at www.disasterassistance.gov or by calling FEMA's toll free registration number at **800-621-FEMA (3362)** or **TTY 800-462-7585** for the hearing- or speech-impaired. Multilingual representatives are available between 7 a.m. and 10 p.m. seven days a week until further notice.

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FEMA leads and supports the nation in a risk-based, comprehensive emergency management system of preparedness, protection, response, recovery, and mitigation, to reduce the loss of life and property and protect the nation from all hazards including natural disasters, acts of terrorism, and other man-made disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

The Florida Division of Emergency Management and State Emergency Response Team (SERT) coordinates disaster preparedness, response, recovery and mitigation programs with all 67 counties and the federal government. For more information and to GET A PLAN! please visit www.FloridaDisaster.org.

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